

Pause The Clock?: Examining the Need

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Background

In early 2004 the issue of a "pause the clock" proposal was gaining more attention from community advocates and being introduced to DWS management. The TANF review study research group from the Social Research Institute (SRI) was asked to begin gathering data regarding the need for such a provision.

Study Method

Data for this study were gathered in conjunction with going studies of former cash assistance recipients who had closed non-participation, reached the time limit, or the end of an extension. The "pause the clock" portion of the study contained questions which focused on times when the respondent was both receiving cash assistance and was unable to work or engage in work preparation activities.

"Unable to work" was defined as circumstances under which a professional (doctor, counselor, etc.) had documented the respondents inability to become employed or other documentation (such as a police report) verified the respondents need. Respondents could provide information regarding any issue. They were also prompted to think specifically about areas currently included in the extension criteria: health/mental health/substance abuse, domestic violence and medical needs of a dependent.

As with previous studies, data were collected during in-person interviews. The data presented here were collected between May and December 2004. Respondents for this study had their cash assistance closed at some point between March and September 2004.

Findings

The study data are broken down into three groups: time limit (no extension), time limit (with extension) and non-participation. Table 1 below gives the overall break down for the three groups. As would be expected, the 36+ group has a higher percentage of respondents reporting these conditions as they match some of those required for an extension. While 178 respondents had more than 36 months of assistance, only 164 reported receiving an extension. There were 8 respondents who never received any months of cash assistance in Utah. Several respondents insisted they had never applied for or received an extension even though they had received more than 36 months of assistance in Utah.

Table 1: Group Totals

	36 months (N = 178)	36+ months (N = 191)	Non-participation (N = 86)
Respondent receiving cash assistance while being unable to work or engage in work preparation activities.	91 (51%)	143 (75%)	41 (48%)

Respondents in each group were asked to explain what caused them to be unable to work and for how long. There were often multiple episodes in a given category. These time periods were added together to determine the length of time per type of work barrier.

Time Limit Respondents

Just over half of those interviewed following 36 months of cash assistance reported any time during which they were completely unable to work or engage in work activities. While the average (mean) number of months used was 10, the median was 6 months. This difference indicates that a small number of very high scores (outliers) influenced the average. The median indicates that 50% of those with employment problems were unable to work for 6 months or less. Most respondents, 93%, had a barrier in only one area, 6% in two areas and 1% in three areas.

Table 2: Reasons for not being able to work: Time Limit (N = 178)

Time Limit	Number reporting this issue	Range (months)	Mean (months)	Median (months)
Physical / Mental Health / Substance Abuse Issues	83	1 - 36	10	6
Domestic Violence	7	1 - 36	12	6
Medically needy dependent	7	2 - 18	7	6
Other	1	12	12	12
Total number of respondents reporting issues	91		10	6

Time Limit with Extension

Respondents in this group were more likely to report a time of being unable to work. Those who did not report work barriers had received an extension for reasons such as

Table 3: Reasons for not being able to work: Time Limit with extension (N = 191)

Time limit plus extension	Number reporting this issue	Range (months)	Mean (months)	Median (months)
Physical / Mental Health / Substance Abuse Issues	134	1 - 108	19	12
Domestic Violence	13	1 - 48	16	5
Medically needy dependent	11	1 - 67	20	6
Other	0	-	-	-
Total number of respondents reporting issues	143		20	12

employment, delay of service or school/training issues. Those who had extensions due to personal barriers averaged 20 months of being unable to work. Again, the median is lower (12 months) due to outliers. But it is clear that respondents in this group generally had longer periods of time in which they were unable to work.

Respondents in both groups were asked to describe the types of issues that led to being unable to work. The most often cited issues involved the physical/mental health and substance abuse category. This category can be broken down into several general areas. These include: mental health (72), specific diseases (54), pregnancy issues (51), surgeries (33), accidents (31), and substance abuse (14). (See pgs.5 - 8). The other categories have a much smaller number of responses and can be reviewed to better understand the issues behind each barrier. (See pg. 9).

Respondents were asked to describe the activities on their employment plan during the times they were unable to work or engage in work activity. Many commented that the plan activities reflected their need to focus on issues other than work at the time. (See pgs. 9 - 13) When asked if they were able to complete all the activities on their employment plans during this time, 65% of the those closed time limit and 76% of those closed time limit plus extension reported being able to complete all the activities on their plans.

For those who were not able to complete all the activities on the plan, respondents were asked to explain *why* they were not able to do so. The comments (See pgs.14-15) generally reflect the respondents inability to complete the required activities do to the seriousness of their condition. In addition to the personal barriers, issues such as transportation were also of concern for some respondents.

Finally, the interviewers were asked to write a short summary of the overall situation for each respondent. These stories are meant to put the numbers in context and present the often complicated combination of issues which make participation impossible for specific lengths of time. These stories (pgs. 15-26) provide insight into the type of situations which the respondents (supported by documentation) experienced as barriers which made employment and employment related activities impossible.

Non-Participation

The Non-Participation sub-study was being conducted at the same time the Pause Questions were introduced. It was decided that asking the same questions of this group could prove helpful in understanding the differences between the groups. Of the 86 non-participation closure respondents included in this study about half (48%) had experienced barriers which prohibited them from working.

As with the other groups, respondents were most likely to have problems associated with the physical/mental health, substance abuse category. Only a few had problems in more than one area. Details about these issues can be found on pages 28 and 29, followed by descriptions of employment plans and issues which made participation difficult.

In this group, the average length of time being unable to work was just 8 months with a median of 5 months. While this number is lower than for the other groups, the average number months of assistance at the time of the interview was just 20 months, thus influencing the comparability between groups. This low number of months does reveal that this group is not more likely than the time limit or time limit plus groups to have unproductive months while receiving the cash assistance.

Table 4: Reasons for not being able to work: Non - participation (N = 86)

Non-participation	Number of respondents reporting this issue	Range (months)	Mean (months)	Median (months)
Physical / Mental Health / Substance Abuse Issues	36	2 - 31	8	4
Domestic Violence	3	2	2	2
Medically needy dependent	4	3 - 12	6	4
Other	1	7	7	7
Total	41		8	5

Conclusions

The data gathered for this sub-study reveals important information about the prevalence and duration of barriers which prohibit respondents from participating in work and work preparation activities.

The quantitative data summary reflects relatively low numbers of people who are affected by work barriers to such a degree that they are totally unable to participate in work or work activities. The qualitative comments and detailed explanations provide a picture of the types of situations most common among those who find themselves unable to work.

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PAUSE THE CLOCK QUALITATIVE COMMENTS

x - after the number indicates comment was from participant with more than 36months of assistance.

What was the issue that was preventing you from working?

2a. Physical/mental health/substance abuse treatment: Unable to work due to a physical, mental, and/or substance abuse health problem. (Doctor's note)

- 6905x After my last childbirth I had to learn how to walk again. The baby was resting on a nerve.
- 6907 Drug rehab and mental health counseling.
- 6908x bed rest for each pregnancy, and was in car accident , lost use of my arm
- 6910 2 months with broken shoulder. 6 mos in one rehab, neurological problems, depression
- 6911 operations on both feet, was on medical doctor note for entire period
- 6913x arthritis, diabetes, hep c, neuropathy, high blood pressure, ruptured disc
- 6914x child delivery difficulties all 4 girls. Bed rest from 6 mos on to birth.
- 6918 pregnancies - son was preemie, daughter admitted at 1 week old
- 6920 car accident - knee injuries, tendinitis, arthritis
- 6921x she had pneumonia
- 6923x pregnant and ordered to be on bed rest
- 6924 fibromyalgia, degenerative disk disease
- 6925 difficult pregnancy - complications
- 6926 yr. 2000 client's health critical after birth of child - client almost died because of complications - recovered after 4 months
- 6928x chronic pain and fatigue, on heavy medication, insomnia, fibromyalgia, depression, schizophrenia
- 6931 substance abuse treatment - 9 months of treatment all day outpatient
- 6932x severe mental health issues - medication, not working
- 6933x cancer 2 years - medicine makes you sick, had mental health issues throughout
- 6934 one month for total hysterectomy
- 6935 drug abuse - inpatient treatment
- 6936 pregnancy, Lupus, anemia, spleen surgery
- 6838x breast cancer, had surgery
- 6941x epileptic
- 6943x cancer
- 6944 mental health - depression/anxiety - in the hospital
- 6945 I was on bed rest - toxemia from pregnancy
- 6946 thyroid problems and panic attacks
- 6947x problems with pregnancy
- 6949x broke hip, cracked leg on a fall (12 months), spinal stenosis - son injured back and paralyzed him (8 weeks)
- 6950 cancer treatments and pregnancies
- 6952x in 2 car accidents - unable to work 3 months
- 6953 bed ridden when pregnant - 5 months
- 6954x surgery on arm - 3 months, surgery on elbows and wrist, and had allergic reaction to meds - 5 months
- 6955x had to quit job in 2000 due to agoraphobia and haven't been able to work since then
- 6956 back problems - rehab has helped
- 6958 had a work injury, has been under doctor care for 3 years - doctor has notes she can't work
- 6961x was in counseling and therapist wanted her to focus on therapy and school for a while
- 6962x knee surgery (4 months)
- 6963x hysterectomy - 4 mos, high risk pregnancy 5 mos, was going to lose baby
- 6965x physical health disability since '96 - on many meds
- 6966x substance abuse in patient treatment
- 6968 tail bone removed during surgery
- 6971x substance abuse treatment
- 6972 husband broke her arm and harassed her at work
- 6975 gall bladder and appendix surgery
- 6978x car wreck - bad back - recovery for 6 months
- 6980 hysterectomy - recover from surgery
- 6984 client is manic depressant - ran out of medication

6986x severe health problems - weak - can't walk due to gout
 6987x high risk pregnancy
 6990 car accident and child birth
 6992 nearly broken neck lead to mental health problems, domestic violence and useless protection orders
 6994x Substance abuse treatment, day treatment all day
 6997 complicated pregnancy and health issues
 6998x client has depression, PTSD, bi polar, dissassociative disorder and other mental health issues
 6999 depression
 7001 knee injury
 7002x injury to thumbs and hands
 7003 bed rest 2 pregnancies
 7006 valley mental health prohibited work due to anxiety and substance buse
 7008x hurt back, had to go to therapy
 7009x severe depression
 7010x diabetes, hep. C, psoriasis of liver, PTSD
 7011x spine disease, shock treatment, nerve problems
 7013x Severe anxiety, stomach problems, neck injury, fibromyalgia, chronic fatigue, chronic muscle pain
 7014x I had mental health issues when I first applied, and they got me help right away.
 7015 severe depression - was in counseling
 7016x broken arm, nerve damage, back surgery, pregnancies - bed ridden
 7017 mental health, bi polar, adult ADHD
 7019 blood clot in leg
 7020 doctor ordered bed rest during her most recent pregnancy. Said she couldn't work at all
 7023x kidney's are failing, waiting for treatment
 7024x emotional instability, depression, post traumatic stress
 7025x 2 times, high risk pregnancy
 7026 depression, mental breakdown going through counseling
 7027x back problems and colitis
 7028x ankle surgery
 7029 very sick with pregnancy
 7030x I have a doctors statement since I first went on assistance. Fibroid cysts, hernia, herniated, bulging disc, asthma on oxygen
 7031x high risk pregnancy, high blood pressure
 7032x back injury, car accident, surgery, hysterectomy, knee surgery bi polar
 7035 when I as first diagnosed with MS
 7036x anxiety and health problems
 7037 bed rest for pregnancy also substance abuse treatment
 7039x knee surgery
 7040x depression
 7042 bed rest due to high risk pregnancy
 7044x mental - agoraphobic, major depression, panic disorder, substance abuse treatment
 7045 bipolar and ADD. Just got out of psych. Hospital a couple of weeks ago after trying to commit suicide.
 7046x high risk pregnancy
 7048x back fusion and surgery made things worse
 7052x pancreatitis
 7053x I have compression on my spinal cord at my brain stem, sometimes I can't walk, feel numb, had 7 surgeries
 7057x knee surgery
 7058 neck broken- car accident, chronic depression, fibromyalgia, severe migraines, arthritis, bulging disks, fractures in back
 7059 delivery of youngest child
 7061 high risk pregnancy
 7062x severe pneumonia
 7064x high risk pregnancy
 7065x mental health, severe depression, physical health, hernia in stomach, and staph infection
 7066 high risk pregnancy, car accident
 7067x back injury
 7069x post pardium depression after baby and also depression before birth, wanted to hate and reject baby
 7070x broke my ankle
 7071x substance abuse mental health
 7072 carpel tunnel, bone problems, anxiety and depression

7073x surgery, anxiety and depression
 7074x depression
 7076x back problems, severe depression
 7077 pneumonia, neck and back problems from a car accident
 7078x high risk pregnancy
 7081x clients daughter was murdered by her fiancé. Mental and health problems. Client couldn't function, emotionally/mentally unstable.
 7084 Bed rest during 2 pregnancies
 7089x 2 car accidents, tear in spine and pinched nerve in disc
 7092x Depression and pancreatic
 7094x I fell on the ice and ripped the cartilage from my knee
 7096 hurt back
 7097 broken ankle - had doctors note
 7098x client has some mental health problems, depression and anxiety, currently in treatment
 7099 high risk pregnancy
 7100 high risk pregnancy, mental health treatment
 7101x substance abuse, rehab treatment, I was really sick
 7105x Had a doctors note that said she couldn't work at all, severe arthritis
 7106x chronic fatigue, fibromyalgia, depression, anxiety
 7108 congestive heart failure, pulmonary hypertension, deep vein thrombosis
 7109x depression - severely limiting, I was with a counselor for a long time
 7110x carpal tunnel, knee surgery, high risk pregnancy
 7111x counseling, blood clots, hospitalized 6 times
 7112 broken wrist, back injury, pregnancies
 7113x Broke tail bone, out of work 3 months, counseling took 2 months
 7115x Blood clots in lungs
 7116x Bed rest for pregnancy
 7117x Bipolar disorder
 7118 Has notes from mental health workers, says he can't work
 7120x Surgery on hand 9 months ago. Back and neck injury at work three years ago, unable to work.
 7123 High risk pregnancy
 7125x Reconstructive ankle surgery
 7126 She had third degree burns from her waist down from an accident at her home. In hospital for 1 month.
 7128x Mental health issues, had note.
 7130x Neck and back injuries, caused depression (couldn't remember days to call, or get it together)
 7132 surgeries on my knee and a partial hysterectomy.
 7133x Residential and outpatient treatment for drug and alcohol
 7134x High risk pregnancy, on bed rest
 7135 Degenerative disc disease, Fibrosis-bone disease (applied for SSI 4 years ago.
 7136 2 high risk pregnancies
 7137x Diabetes, difficulty walking, mental health problems
 7138x Achilleas tendinitis, depression
 7139x Back surgery, herniated disc, in hospital 2 weeks. Recovery time approx. 1.5 months.
 7140x Has a lung disease that causes the tissue to tear away from rib cage. Her job made health worse, spending time in the freezer. Also found a lump in her breast she's been in and out of the hospital for these problems.
 7144x high risk pregnancy 4 mos
 7145x fibromyalgia
 7147 severe vaginal cancer
 7148x in a car accident, severe back injury, PTSD resulting from accident
 7149x mental stress
 7152x Chemotherapy for cancer
 7153 Back problems
 7156x Mental health issues from sever childhood abuse and severe car accident a year ago
 7162x On life support for two weeks in '99, back surgery six months ago, hospitalized for asthma and emphysema.
 7163x Mental health issues
 7165x Mental health, clinical depression and PTSD
 7166 Surgery, hysterectomy and D&C
 7172x High risk pregnancy and diagnosed with crones disease
 7173x Epilepsy, low immune system, arthritis/degenerative, allergies, took fen-fen causing heart damage, ADD
 7174x Pregnancy, delivery of baby

7175x Hysterectomy

7176 Mold and spores and neck injury

7178 She had a broken foot, and she developed problems from that . She couldn't work for 1 month.

7183x Cellulitis in my leg and foot. In hospital for a week and then needed to recuperate with home health care for a total of three months.

7184x Having premature labor, doctor advised bed rest.

7185 I was using but I was in therapy trying to get my family together again. Was seeing therapist for depression.

7188x Borderline personality, schizophrenia, PTSD, severe depression, panic attacks, degenerative disk disease

7189x Bipolar.

7193 Diagnosed with fibromyalgia, carpal tunnel, and other little things like irrital bowel syndrome

7194x Severe depression and anxiety

7195x Back problems, degenerative disk disease has had several surgeries

7196x Depression

7197x High risk pregnancy

7198 Sinus surgery

7201x Bed rest for my last two pregnancies, the full nine months.

7205x Client in substance abuse treatment.

7206x High risk pregnancy.

7207x Client suffered from depression.

7209 Back and neck spasms, can't lift over 30 pounds. Doctor gave her note saying she couldn't work.

7211 Bed rest during last month of her pregnancy.

7212x In intensive outpatient drug treatment.

7213x High risk pregnancy and has cancer.

7217 Surgeries for endometriosis, knee problems, and biopsies.

7220x Mental health problems, had a premature baby.

7221x Depression, pancreatic problems (two surgeries on this), nerve disorder, trigeminole.

7224 Client had surgery on cysts the size of grapefruits, two months recovery.

7225 Back problems.

7227x Client suffers from depression.

7228x Client has physical health issues due to hepatitis c, which has acted out over time.

7229x Chronic asthma, on oxygen. And mental health issues from domestic violence.

7230x Client in residential drug treatment.

7232x Smashed hand at work, was I physical therapy for nine months. Has a thyroid condition, had gull bladder removed and had a hysterectomy.

7234x Bad back, had to have two surgeries.

7235x Drug treatment (intensive outpatient) for 15 months, and heart failure for 6 months.

7237x Nerve damage in shoulder and immune deficiency.

7238 Back pain.

7239 Diabetes

7241x Heart disease and had a mini stroke.

7242 Client had knee surgery.

7243 Pseudotumor cyrbi- water going to the brain and have to get regular spinal taps to stop it.

7244x High risk pregnancy and a ceasection.

7245x Client suffers from panic attacks, depression, and anxiety.

7249 Medical issues; carpal tunned surgery.

7252 Mental health issues and arthritis in back.

7254x Hysterectomy and innerstistical cystation or depression caused by chemical imbalance in her brain.

7255 Carpal tunnel.

7257x Bipolar with manic and schizoffective, multiple personality, PTSD, obesity, and psychosis.

7266x Knee surgeries on both knees.

7268 Severe mental health issues.

7269x Severe depression, three months.

7271x Pregnancy, bed rest and afterwards had mental health problems.

7273 Severe depression from break up, not functioning at all.

7275x Physical problems- only one lung, heart problems, and numbness in her left side. Mental problems- ADD and bipolar.

7276 High risk pregnancy.

2b. Domestic Violence: Issues or concerns that prevent working (Police report)

- 6910 in an abusive relationship up until one week ago
- 6916x DV that lead to counseling at VMH
- 6917x I had a restraining order - he was constantly harassing me, driving by - I knew I couldn't get a job because he'd come by and ruin it.
- 6933x 3 months unsafe to be in public - she was being stalked
- 7088x partner wouldn't allow her to go to appointments, would beat her up
- 7100 mental health treatment, severe domestic violence, was kick in stomach and lost one of her twins.
- 7119 Severe domestic violence. He was in and out of the home, lots of chaos.
- 7134x He wouldn't allow her (client) to participate
- 7156x Severe domestic violence she has PTSD from it
- 7163x Living in fear of ex-partner, had protective order
- 7185 Dealing with my children's issues and therapy, my children were exposed to much of the abuse I was subject to.
- 7189x Husband abusive, has protective order. They were together before as well.
- 7220x Supposed to be in therapy.
- 7229x Almost four years of domestic violence. She couldn't go alone to DWS, he went with her everywhere.
- 7231x Trying to leave a domestic violence situation.
- 7241x Mental health issues due to domestic violence.
- 7249 Mental health; post traumatic stress disorder connected with domestic violence.

2c. Medically Needy Dependent: Required in home to meet medical needs of a dependent (Doctor's note)

- 6921x kids had chicken pox
- 6934 2 surgeries when son was 3 months and 2 years
- 6942 assaulted by husband
- 6978x client's son on SSI - has schizophrenia, violent, ODD (Oppositional Defiant Disorder), and ADHD - doctor's note saying client had to be with child 24 hours a day
- 6979 client's son being checked for cysticfibrosis - client needed to stay with child (2 year old)
- 7012x premie baby. I was breast feeding and had a note to be with baby until she was released from hospital
- 7068x 2 kids
- 7087 son was born with no anus, needed surgery and recovery times
- 7093x daughter dying of cancer, chemotherapy regularly
- 7100 water on brain - 3 year old, autism/ADHD, surgeries, therapies, classes, training.
- 7131 My daughter has a left hemiparesis (partially paralyzed on left side of her body). She was home after a medical treatment.
- 7151x Daughter has tracheomalasia and developmentally delayed over 12 months, she has cysts on her brain. Hers son has ADHD, PTSD, ODD and is bi-polar
- 7167 Son had very severe mental health issues, problems for 6 months before he was diagnosed. No one knew what was wrong and they wouldn't take him at school.
- 7176 Daughter was in car accident, I have a doctors note saying I can't work until she is released from therapy.
- 7178 Daughter had a neck and back brace from accident, I had to be with her constantly. Son was diagnosed with juvenile arthritis and began taking chemo drugs which destroyed his immune system. He can't be around any other people other than us, I home school and am with him constantly.
- 7234x Son has a brain problem due to complications at birth and he is autistic.

2d. Other issues:

- 7272 Child care issues in rural area. When child was an infant mother left him with the child.

4. What activities were on your employment plan during this time?

- 6905x job searches, 10 hours per week
- 6907 job search, schooling, GED, community service hours - part of parole. Drug treatment was not on plan.
- 6908x report health changes
- 6910 focused on mental health and physical health issues
- 6911 just follow through on medical appointments - prepare to go back to school
- 6913x apply for SSI and follow doctors orders
- 6914x see doctor and follow doctors orders

6916x Counseling
 6917x individual counseling for self and son, DV group counseling, school during spring semester (computers, journalism at a community college)
 6918 job searches, school - HS diploma
 6920 doctors appointments, physical therapy
 6921x job searches
 6923x doing PASS program to get high school diploma
 6924 follow through with medical appointments and services, attend workshops
 6925 job search logs, workshops
 6926 husband needed to keep up with his job
 6928x keep up with doctors, schooling - in home, counseling
 6931 complete treatment, stick with after care, meet with probation officer
 6932x job search, workshops, GED classes started so many times led to a break down, on the job training
 6933x keep doctor appointments and mental health appointments
 6934 go to school full time
 6935 comply with inpatient treatment - House of Hope, comply with drug court, VOA Housing appointment twice a week
 6936 job search
 6938x nothing, I was at the end of school then
 6941x follow doctors orders, apply for SSI
 6942 job search, schooling, social worker VMH, AA mtg.
 6943x physical & mental health
 6944 job searches and keeping DWS appointments
 6945 They told me I didn't have to do anything at that time (just show doctors note).
 6946 individual counseling and medical treatment
 6947x job searching and individual counseling
 6949x I didn't have an employment plan at that time. We lived in the middle of nowhere - there were no programs.
 6950 get health taken care of
 6952x medical treatment
 6953 job search, obtaining full time employment
 6954x job search, workshops, get SSI, school
 6955x attend mental health, education through tv course, apply for SSI, DWS counselor
 6956 I just kept trying to do as much as I could, job search, work site, and school, sometimes couldn't do it all.
 6958 sent her on job search and made her work - job didn't last long, only one month due to back injury
 6961x therapy, school, medical appointments
 6962x GED classes, workshops, medical treatment
 6963x take care of health during issues
 6965x school, computer classes, taking care of physical health issues
 6966x SA treatment only with in patient (no plan) She did job search while finishing up her out patient treatment.
 6968 do what the doctor said, follow doctors orders
 6971x go to treatment
 6972 Complete my CNA, keep working
 6975 job search and GED
 6978x stay up with child's mental health care
 6979 job search, school
 6980 follow up on medical needs, employment counselor wanted client to contact her when she was able to work
 6984 job search
 6986x medical treatment, english classes, workshops, cooperation with ORS
 6987x doctor visits, meet with employment counselor
 6990 Get GED and driver license, physical therapy, see doctors, office skills class
 6992 physical therapy, physical and mental health issues taken care of (it didn't work)
 6994x do substance abuse treatment, GED, mental health issues
 6997 go to school and keep up with medical
 6998x mental health counseling
 6999 see my counselor, follow doctor orders to take medication
 7001 medical treatment
 7002x medical treatment and school
 7003 cooperation with ors, child support
 7006 valley mental health twice a week, substance abuse treatment twice a eek, court meetings and following through with what they asked her to do

7008x mental health counseling, physical therapy
 7009x mental health counseling, client is undocumented and not able to participate in employment seeking activities
 7010x Medical and mental health treatment, seek SSI
 7011x medical treatment, seek SSI
 7012x follow doctor orders, notify counselor when baby was ready for daycare
 7013x go to counseling, take meds, follow doctors orders, apply for SSI
 7014x go to counseling, call employment counselor every month
 7015 make the mental health appointment, see doctor for meds
 7016x medical treatment during pregnancies and other times
 7017 counseling, follow through with SSI, voc. Rehab.
 7019 nothing on the employment plan changed. I still needed to do the job search and job search workshops
 7020 none. Her counselor was aware of the doctors orders and stopped the activities on her previous plan until after her baby was born.
 7023x SSA and doctor visits
 7024x a few workshops but primarily visits to trauma awareness center and physical therapy and regular meetings with employment counselor
 7025x to my knowledge, nothing, I had a doctor note. I didn't have to do anything
 7026 counseling
 7027x go to treatment and find a job
 7028x follow doctor orders, come see worker when released by doctor
 7029 nothing on the plan, from another state
 7030x doctor orders, GED, counseling, mental, workshops, SSI application
 7031x follow doctor orders, notify employment counselor when able to return to work
 7032x see the doctor, continue therapy, see employment counselor as soon as doctor releases me
 7035 5 applications a day and go into job search on computer
 7036x Make sure you take medication, make sure you get to your appointments, get SSI
 7037 find employment, finish treatment program, go to school,
 7039x school, take care of self medically
 7040x meet with therapists
 7042 notify employment counselor when baby was due
 7044x complete treatment for drug and alcohol and go to valley mental health
 7045 meet with shrink
 7046x Just to return to work as soon as possible
 7048x Doctor appointments and mental health appointments. Working on social security.
 7052x Physical treatment and ORS
 7053x Follow up with my doctors. See a nutrition counselor, get SSI for disability
 7057x just attend doctor appointments
 7058 attend workshops, job search, work with voc, rehab. Job coach, stay in counseling. See doctor, work on SSI
 7059 job search
 7061 return to work 6 weeks after delivery
 7062x go to school, 13 credits, job logs
 7064x do drug treatment program
 7065x counseling, job search
 7066 medical - doctor's notes
 7067x focus on getting SSI
 7068x take care of kids
 7069x got to counseling for post partum depression
 7070x nothing, I was down, just to get better and go to dr. appointments
 7071x receive drug and alcohol treatment
 7072 go to doctor's appointments, job search
 7073x go to treatment, job logs
 7074x meet with counselor
 7076x Go to doctor appointments, therapy, counselor through Weber Mental Health, take meds for depression
 7077 1st time - go to school, 2nd time - go to rehab
 7078x I was suppose to keep my job but I couldn't
 7081x counseling
 7084 keep up with medical treatment, keep employment counselor informed
 7087 job searches
 7088x job search school

7089x go to doctor, do therapy, see employment counselor every week
 7092x go to doctor appointments, maintain health
 7093x I didn't have one, my husband did
 7094x job search
 7096 Get my GED, job search, see doctor for appointments
 7097 seek full time employment
 7098x complete drug court, stay in counseling, see employment counselor every other week
 7099 go to the doctor, obey the doctor, keep in touch with employment counselor
 7100 go to doctor, go to counseling, 15-20 hours of job search
 7101x job search, follow through with rehab, stay in touch with employment counselor
 7105x get doctors note, get started with voc rehab straighten things out with ORS
 7106x mental and physical treatment
 7108 mental treatment
 7109x counseling
 7110x follow doctors orders, get through with counseling, call employment counselor
 7111x follow doctors orders, follow mental health counselors orders, call employment counselor
 7112 1st time job search. 2nd time follow doctors orders, come see employment counselor when released from doctor for work
 7113x Follow doctor orders. Report to employment counselor when released from doctor
 7115x Go to mental health. Go to doctor and do blood tests every week
 7116x Contact employment counselor 1 time a week. Get her papers from the doctor
 7117x Go to mental health treatment. Find work if I could.
 7118 Job search, See mental health person.
 7119 Job search.
 7120x Keep fighting for SSDI, Go to Dr's. appointments and physical therapy appointments
 7123 Job search, do a resume, life skills classes
 7125x Go to Doctor's appointments weekly and physical therapy 2 times a week.
 7126 Don't remember. Employment plan, follow thru with getting SSI for her disability.
 7128x Go to mental health to do community job training
 7130x Physical therapy, Dr.'s appointments, check with vocational rehab.
 7131 Weekly job logs
 7132 I just had to send in paperwork, medical to prove I was unable to work.
 7133x Go to AA, stay in treatment (they allowed me to do treatment (were flexible)
 7134x Doctors notes while on bed rest, job search during domestic violence
 7135 Take care of physical health
 7136 Follow Dr. Orders. Notify her when I had the baby. Bring in Dr. Notes
 7137x Counseling and medical treatment
 7138x Job search, voc rehab., and mental and physical health treatment.
 7139x Search for work, rehab from surgery, and attend a seminar
 7140x bring in doctors notes
 7144x send doctors notes
 7145x working 15 hours a week and doing mental treatment, never had mental treatment on plan
 7147 job search
 7148x medical treatment and finish school and get GED
 7149x had to go to therapist for counseling and take classes at adult treatment
 7151x Take my daughter to appointments, go to mental health counseling for myself and my son
 7152x Go to Doctor appointments, apply for SSI and stay in contact with employment counselor weekly.
 7153 Go to vocational rehabilitation and go to my doctor appointments.
 7156x Mental health treatment, pursue SSI, medical treatment from car accident, classes for domestic violence
 7162x Go to my doctor appointments and follow through with disability
 7163x Counseling, job search, resume writing skills, and workshops
 7165x Just get SSI for son, go to therapy for mental health and cooperate with ORS
 7166 Didn't have an employment plan
 7167 Job search, get GED, care for son's treatment needs.
 7172x Continue medical treatment. Work with vocational rehabilitation and meet with social worker
 7173x Work with vocational rehabilitation, work with Rise Program and find employment
 7174x Report to worker after baby is born. Go back to work 4 weeks after birth.
 7175x Call employment counselor when ready to return to work
 7176 Get doctors validation on daughter, work 25 hours a week.
 7178 No plan

7183x 32 hours fo job search or work, my employment counselor wanted this. I had her call my doctor.

7184x To get my GED, didn't take test yet.

7185 Taking GED classes, try ti participate in one therapy group for DWS a month.

7188x Go to therapy, go to AA meetings.

7189x SSI application and mental health treatment.

7193 Doctor appointments, job search.

7194x Mental health treatment and some job search

7195x Follow doctor's instructions.

7196x School, job search and mental health treatment.

7197x Still go to GED classes

7198 Schooling and job search.

7201x Follow doctor's orders. Workshops at DWS.

7205x Just going to treatment.

7206x Client did not have a plan at the time.

7207x Job search.

7209 Finish schooling, fid a job for 20 hours a week, and continue in therapy at Valley Mental Health.

7211 Follow up with health care.

7212 x Follow through with drug treatment and comply with court requirements.

7213x Job search classes and report to employment counselor.

7217 Job search, try to find something flexible, and follow through with medical treatment.

7220x Go to therapy, do typing test once a week, and do a paternity test.

7221x Doctor's appointments, counseling for her family, and report to employment counselor weekly.

7224 Continue job search and workshops.

7225 They let me just call people about jobs that month.

7227x Go to counseling.

7228x Medical treatment, job search on computer, and workshops.

7229x Job search and some medical treatment.

7230x Just to complete the program and therapy.

7231x Mental health treatment.

7232x I had to go through rehab for my hand. I tried to go back to college but was having problems with fatigue and hormones.

7233 Job search when son was doing okay and comply with doctor during back surgeries.

7236 Comply with drug treatment and comply with medical requirements.

7237x Went to doctor's appointments and met with employment counselor monthly.

7238 Job search.

7239 Go to doctor's appointments, didn't have to go to school, go through diabetes clinic for training.

7241x Get medical records and doctor's letters, domestic violence counseling along with other counseling, voc rehab, and updating skills.

7242 Have the surgery and go to physical therapy.

7243 Client states that she can't remember what is on her plan at these times.

7244x Keep doctor's appointments and take medication.

7245x Job search and mental health treatment.

7249 Job search, keep in touch with doctors, look at schools, and go to appointments.

7252 Go to mental health counseling and take medications for back and mental health.

7254x Just recover from surgery, take medications, and go to doctor's appointments.

7255 My employment counselor still wanted me to look for a job.

7257x Go to mental health counseling and take medications.

7266x Most of the time just medical treatment, towards the end I got hounded to start job search.

7268 Work up to 30 hours a week.

7269x Counseling, job search, adult education (GED), and workshops.

7271x Meet with mental health worker, meet with licensed clinical therapist, and job training.

7272 It was before employment plan.

7273 It was before employment plans were required.

7274 Going to therapy and doctor's appointments, gradually doing more volunteer hours.

7276 Go to doctor's appointments, keep in touch with employment counselor.

5. Were you able to complete these activities?

If no, please explain:

- 6907 I had too much to do, drug rehab, counseling, DCFS, drug court every week, drug testing every day. APP 4 times a week - go to middle school and talk to kids about drugs, community service - 3,500 hours.
- 6921x Couldn't leave the house with kids sick
- 6925 Client was on bed rest and could not attend all of the workshops or search for jobs outside the house
- 6928x Physical health affected my ability to attend counseling - had trouble with transportation
- 6932x Case closed several times as mental issues got worse and she was less able to follow through
- 6934 Couldn't go to school during these time periods
- 6942 I had a concussion - in bed resting
- 6944 I didn't have the self-esteem and ambition to look for work.
- 6947x I wasn't supposed to do anything during the last 4 months of my pregnancy.
- 6953 She was pregnant and sick
- 6954x Couldn't do any of it because of too much pain and always on pain meds
- 6956 They never closed my case - I could not do it all but they saw I was trying enough
- 6958 The back injury made keeping a job impossible
- 6962x Had no glasses to see and no one would help me get them so it didn't make any sense to go to the workshops or GED classes because couldn't see the board
- 6965x Shaking so bad in class she had to leave, couldn't do lessons the way she needed to
- 6984 Without my medication for my manic-depression, I could not function well enough to even leave my house
- 6994x GED was too hard for me, relapsed and didn't finish mental health
- 7002x Couldn't write in school, 3 doctors wanted to do 3 different surgeries
- 7009x Client could not go to counseling because she had no one to tend her children when she had appointments
- 7019 Doctor had written a note to stay off my feet or blood clot could break loose, I couldn't job search at all
- 7024x I didn't complete all the workshops but I felt I completed all that I could to the extend of my abilities
- 7027x I quit it
- 7030x I lack transportation, I need to depend on others to take me to the doctor etc. I had a hard time getting to the workshops and GED. I had to choose between someone taking me to doctor, therapist, SSI or workshops and GED.
- 7035 Due to dizziness, fatigue, vision problems, MS is a nasty thing.
- 7048x Still working on social security, not able to get appointments and help with questions
- 7058 It was just too much. I was so sick, I tried really hard to do it all because I was scared they were going to cut me off.
- 7059 Who would hire me? I was 8 mos. Pregnant. I just didn't do the job search.
- 7071x I was still using, not ready to quit yet
- 7072 The doctor didn't fill out the form on time. I was able to do my part
- 7074x Counselors kept getting switched
- 7078x Lost job
- 7087 Couldn't do job searches and take care of son at the same time
- 7088x Partner wouldn't allow it
- 7094x because I couldn't walk
- 7096 I have four children - there was too much to do already without being injured. The doctor said to take it easy and not run around looking for a job
- 7100 physically unable. Did not have child care or transportation or resources to look for a job
- 7101x While in rehab I wasn't allowed to contact anyone even my employment counselor. And job search was out of the question, I wasn't allowed to leave rehab.
- 7112 back injury slowed me down, bed rest 4 mos with pregnancy. Broken wrist, I couldn't write anything.
- 7118 Real bad panic attacks
- 7119 No transportation and my husband prohibited me from leaving the house.
- 7120x They denied my SSDI and I gave up. I didn't know you could reapply at the time.
- 7123 I had to ride the bus to the life skills classes. When I would walk to the bus stop I would go into pre-term labor. I missed the classes
- 7139x I couldn't get to the seminar. I have signed up to attend again.
- 7145x Got tired of dealing with a mental health person when mine is physical health
- 7147 It has been very painful and hard to get around. The pain slows me down a lot
- 7173x My son started getting SSI so they cut my cash
- 7176 I couldn't find a part-time job that would work me around my daughters school hours.
- 7183x I was going to fail

- 7184x I was in and out of the hospital a lot at least twice a week for premature labor.
- 7193 Medical coverage cancelled, couldn't go to doctor appointments
- 7198 Stuck home recovering, couldn't do job search.
- 7220x No paternity test because father doesn't want old car collection taken away, he wouldn't do it. Client didn't complete therapy because of mental health issues.
- 7224 I was recovering from and didn't do the job search and workshops.
- 7229x Her husband would fill out logs with lies, he wouldn't let me go out and do job search.
- 7241x They would ask me for doctor's letters and I would turn them in, but they always wanted more.
- 7249 I couldn't do much of the job search.
- 7268 Only able to work five hours or so, not the required 30.
- 7271x Separation from kids made it hard to complete activities.

6. Other information (write-up):

- 6905x During my last childbirth I had to learn how to walk again. The baby was resting on a nerve. I couldn't walk to the bus or take care of my kids. Then I had to apply for an extension (and I got it) for one month. They said I could move my hands so I could work.
- 6910 I really tried to do it all - take care of my issues and work and it led to nervous breakdown and more mental issues
- 6911 Had to settle for a medical office assistant. Associates degree in certified medical assisting ACT. They set me up to fail, they paid for my school and then encouraged me to drop out.
- 6913x Client stated that she had worked all her life and then started having medical problems. She continued working for a few more years until she could no longer work and the doctor helped her apply for SSI. She has been ill, unable to work 48 out of the 77 mos she has been on assistance.
- 6914x I have high risk pregnancy and doctor recommends bed rest from 6 mos to 9 mos. Once children are born I can work.
- 6916x Severe DV issues. Emp counselor put her in counseling. Client reported to emp counselor her DV that occurred while she was doing her job search. Emp counselor got copy of police report pulled her off job search and put her in counseling. Client went back to job search when released from counseling.
- 6925 Client had a difficult pregnancy and was placed on bed rest to help the pregnancy complications.
- 6926 yr. 2000 client's health critical after birth of child - client almost died because of complications - recovered after 4 months
- 6931 I was successful in completing treatment and started college. I wasn't going to move forward at all until I got over the issues.
- 6932x Client has had multiple mental health issues for 20 plus years. She is very frustrated because she is never able to move forward. She can get a job no problem, but in the past 5 years has never been able to hold a regular job for more than a week or so. It was only recently that she was referred to the LCT and recommended with a psychologist who has adjusted her meds and begun to help her make progress.
- 6934 She was in school 6 weeks longer than cash assistance. No allowance given to help her through these last few weeks. It was ver hard and she had to go to community services for help so they could survive through that time.
- 6935 Inpatient at House of Hope for drug treatment - not allowed or able to work.
- 6936 I found out about my Lupus 2 years ago. Some days I'm ok, some I'm not. Doctor's note said "must be off feet". I asked employment counselor for training but she said, "This (DWS) is about work, not school." I could never hold a job very long because I'd get sick. Most fast food places really didn't care about my illness. My first employment counselor was very unsympathetic and pushed me to job search even when I was ill. I have a new employment counselor now and have applied for SSI and will go back for an extension.
- 6944 Client was hospitalized and received treatment for mental health issues (depression/anxiety) and was unable to work or even look for work for an entire year.
- 6945 Client was put on bed rest due to toxemia during her pregnancy. Her e.c. didn't have her do anything besides show doctors notes.
- 6946 Client had very poor health due to thyroid problems. Also she has had panic attacks that were made worse by stressful work environments.
- 6947x Client had health problems due to pregnancy and couldn't do anything for the last 4 months of the pregnancy.
- 6949x Client had two separate occasions where he was physically injured while on cash assistance. First he broke his hip and leg from a fall and later his back was reinjured (he has spinal stenosis). He didn't have an

employment plan at that time so he didn't have any DWS activities to complete (they were living in South Carolina at that time).

6950 client had cancer treatments and health problems related to her pregnancies - unable to work for 2 years

6952x She had been in 2 car accidents within a month of each other. DWS worked with her though and made her plan just to get medical treatment, which was all she could do.

6954x She was in pain so on pain meds, which made her tired and loopy, plus she had an allergic reaction to a medication. A lot of physical problems prohibited her from participating.

6955x added group went overboard

6956 work injury as a nurses aide was the source of pain in back - she did that type of work for many years - has applied for SSI several times and is pursuing a fair hearing with SSI

6958 1 year totally disabled, next 3 years very limited activity. She was injured on the job and couldn't work at all for a year. After that her doctor said if she had to she could work, only if she didn't lift more than 20 pounds or sit for more than a certain time or stand for a certain time. There are only a few jobs that take such limitations but since the note said she could do something they thought she could get a job immediately, no problem.

6961x Client has applied for SSI 3 times. They have lost her files several times. She has been denied once. She is continuing to apply but with no income it is very difficult. Between the mental health issues and the seizures the client does well just to keep the family together. She can't drive due to her seizures and has no public transportation in this small town. Getting children to child care is not possible. She has some family support but they all struggle as well.

6962x The doctor told them I couldn't work until April but they cut me off in March.

6965x Has been seeking disability since '96 it took years and she had to get lots of help for paperwork. The client has a medical problem which makes her shake uncontrollably for long periods of time. At first it was 2-3 years straight. Now with her meds the bad periods last only 2 or 3 days but the meds make her sick too. She was very grateful that she could keep receiving assistance until her SSI was approved. She tried to go to school but it never worked.

6966x Client was not on assistance at this time because she could not get help while her daughter was not living with her in treatment but she clearly couldn't work at all during this time. She did get help while she did out patient follow up after wards. She was able to engage in work activity at this time.

6975 She did the GED at home while recuperating and her employment counselor said not to do job search until she was better.

6978x Client was in a car wreck which caused medical problems for her for 6 months. At the same time, client's son was diagnosed with severe mental health problems and needed constant supervision. Client could not work for 6 months.

6979 DWS office didn't care about doctor's instructions. DWS wanted client to look for job and work anyway.

6980 hysterectomy - surgery - 2 months recovery, not able to work

6984 Client ran out of meds for her mental health problem and couldn't function properly for a month and a half.

6986x Client has been in and out of rehab/nursing homes for many years. Client suffers from gout which prevents him from walking. Client seemed very feeble and could not use his left arm.

6987x Client got an extension for the last 3 months of a high risk pregnancy. It was agreed upon a head of time that it would only last until the pregnancy was over.

6990 Client explained that due to criminal activity, the kinds of jobs that would hire her, she was unable to do because of physical limitations due to a car accident, i.e., can not sit for long periods of time or bend or lift.

6992 Moved from Utah county and help is better in SLC. Client experienced severe trauma related to domestic violence that left her with a broken neck and mental health issues that incapacitated her for 2 years. She was able to work through the issues and is doing much better now. She is trying to go to school and again is in a mildly abusive relationship. Says she has no more case assistance due to time limit.

6994x Client was doing substance abuse treatment all day, trying to do GED classes and parenting her 3 children all at the same time. It became too much, especially with the GED because she kept failing it and became discouraged and she relapsed. She lost her kids and started illegal activity again.

6997 client was pregnant and having serious complications with pregnancy in the last 2 months before and two months after giving birth. Client was not able to work or even function on her own.

6998x client is in counseling but was not stable mentally to follow plan and keep appointments with employment counselor. Client has been and is currently dealing with severe domestic violence also.

6999 She became depressed after her divorce and went through counseling.

7001 client had knee injury that prohibited her from doing anything. Her plan only consisted of medical treatment, which as all she could do.

7002x Client had her thumbs pulverized at her job. She was required to go to school but couldn't write, client still has trouble even holding a pen. Client went to 3 different doctors and each wanted to do a different surgery, client still hasn't had any surgery

7006 Valley mental health told her she could not work for approximately 7 months while she as on cash assistance because of her anxiety and her treatment for substance abuse. She was still able to follow through with her employment plan during this time and did not report any difficulties with this.

7008x on the job, hurt back, had to go to therapy down for 2 months

7009x client had no activities on her plan because she is undocumented and father of children is in Mexico so client not involved with ORS. Client went in for her end of cash review where the DWS workers present realized that client is suffering from severe depression. Client was offered counseling and allowed a 6 month extension after her 36 months if she would attend counseling. Client could not attend counseling because she had no one to watch her children when her appointments were scheduled. Clients cash was taken away after one month of extension because she had no child care. Client said the depression was particularly bad the last 10 months of assistance.

7010x client was told he needed to apply for SSI while he was receiving cash assistance. Client applied for SSI and never heard anything from SSI about his application for a year. DWS didn't follow up with him on the SSI situation either and he just continued to get cash assistance. Client got a new employment counselor who asked about the situation and they found out SSI had lost his application. Client reapplied but for 2 years he had to wait for SSI to start because of paperwork problems.

7011x 8 years dealing with medical condition. Stopped working in 1999 because doctor told him to

7012x client had a difficult pregnancy and delivered a baby 2.5 months premature. Baby was in hospital for 1.5 months after birth and doctor did not want baby at a day care.

7013x Clients problems would flare up off and on during her time on financial assistance the past 3 years. They started really disabling her about 12 months ago.

7014x She has had mental health problems off and on during her time on assistance. Employment counselor would get her in counseling and make it part of her plan, until she was stable enough to return to work

7015x Client was experiencing severe depression and was in counseling. It took 3 months of counseling and medication management before she was able to engage again. She was very happy to be able to get back to work again and to be feeling better.

7016x During client's time on assistance, she had multiple medical problems (she still has a bad back). During those times, DWS worked with her on what activities when needed to do, but she was still cut off du to time limits.

7019 employment counselor ignored doctors note to stay off feet and left job search on my plan. It said I was down for 3 months and should not be up doing those kinds of things. She just didn't like me and tried to make things difficult.

7020 her doctor ordered her to be on bed rest from 10 weeks on during her pregnancy due to some medical complications she was having at the time. She informed her counselor at DWS and said she provided a doctors note. At this time, the counselor stopped her plan until she was able to work again, which as later.

7023x client has a lot of physical problems. She is currently waiting for a kidney transplant. Her employment counselor knew this and planned accordingly on her employment plan.

7024x client was referred to the trauma awareness center but felt like they weren't addressing her real problems. Requested a different counselor after 3 times of being late for her appointment. Told her they couldn't help her felt very let down, doesn't feel she can trust counselors

7025x client had 2 pregnancies, both high risk, couldn't be on her feet, bed rest, doesn't recall being required to do anything during this time

7026 employment counselor reduced employment plan tasks to only counseling for a few months because client was having mental health problems. Client was going through a difficult divorce, had just been laid off at work and she found out that her mother and sister had cancer. Client reports being very unstable and having a difficult time functioning day to day . Client was dealing with depression and anxiety.

7027x Client was not able to work for three months during her cash assistance due to back problems and colitis that began after she had her second child. She was suppose to receive treatment for substance abuse issues, however, client says she has been clean for years and does not need substance abuse treatment.

7028x Client had an accident and broke her ankle, she had minor surgery on ankle and needed to stay off it for 2 months.

7029 client was living in a different state. There were no requirements on her plan during the 2 months she couldn't work due to her pregnancy

7030x client has only had 2 jobs in her life, that lasted very briefly due to her asthma. Client is currently on oxygen and states this is why she can not work. She has applied for SSI is currently in that process. Has a doctors note that states client can not work, yet DWS won't accept the letter and continues to require "unrealistic" participation levels. Client is currently scheduled for a hysterectomy.

7031x Clients last pregnancy became high risk at the 8th months when her blood pressure increased. She was doctor ordered for bed rest, her work said she would have her job after the delivery. Client was able to return to work 2 months after giving birth.

- 7032x client got in a car accident and injured back and knee. Back surgery and therapy was required. Then client had surgery on her knee. Both injuries were a result of a car accident. Client had a hysterectomy and was unable to work for 3 months.
- 7035 when she as first diagnosed with MS she had difficulty with basic motor skills. Her medication also caused her some vision problems and illness. Even though she has adjusted better now, she can't work ore than 20 hours a week. Doctor orders. Currently can't afford her MS shot and medicaid won't pay for it, going untreated for MS at this time.
- 7036x asked to stop assistance due to feelings of guilt about receiving assistance for so long
- 7037 Client was in substance abuse residential treatment for 22 months. She didn't meet with her employment counselor until the last four months of this treatment. She also had 4 months of bed rest during pregnancy. Client said she just felt like she was getting things together when her cash ended. She turned to illegal activities to get b and is now in jail. Client said she felt she needed more time to find a good job after treatment ended before her cash closed.
- 7039x Client had been enrolled in school but was able to take a leave of absence to deal with her knee surgery so DWS only required her to comply with school and doctor's orders. Client was glad DWS worked with her and didn't require her to do things she wouldn't have been able to do.
- 7040x Client suffered from severe depression and anxiety and couldn't work until things were getting better. Therapist and employment counselor kept in close contact until she was able to get to a point where she could work.
- 7042 I had a high risk pregnancy and had to stay in bed for 4 months.
- 7044x Client suffers from a lot of mental health problems and has also ben involved in substance abuse treatment. She is still in mental health treatment at valley mental health and in out patient drug and alcohol treatment. Client suffers from agoraphobia, major depressive disorder, borderline, and panic attacks. All of these have been diagnosed.
- 7045 I work for a few months than go manic and can't work for a few months. Client has bipolar and ADD. The ADD was just recently diagnosed. Client was recently in the psych. Ward after attempting suicide, she s there approximately 6 weeks.
- 7046x Client had a high risk pregnancy and needed bed rest
- 7048x Client had to have a back fusion surgery for some minor problems. There were complications and she is now completely disabled and unable to work. She was on cash assistance while trying to get social security disability, she still has not got all of the paperwork through, but she has someone helping her with it.
- 7052x Client had severe pancreatitis and had a doctor note to keep her home for almost 2 years. She tried to work but could not. Through this time her case kept getting closed by ORS for non-cooperation even though she was giving them all the info she could. She was very frustrated by this and the stress continued to hurt her health.
- 7053x Had last surgery 11 months ago, broke jaw cut down front of face, tongue in half to get to spinal cord, nothing more they can do still has compression problems born with this. Has had 7 different surgeries, condition has been worsening over the past 5 years. She is in constant pain, can't sit or stand too long. Can't turn her neck at all. Client is also very thin. Employment counselor referred her to a nutritionist because of her body weight.
- 7057x Client had a total knee replacement. She had to stay off it for 2 weeks prior to surgery and 6 weeks afterwards.
- 7058 Customer was in a car accident when she was 15. The accident resulted in severe injuries that are getting worse as she ages. About 30 mos ago she got a doctor notes stating she could not work. The employment counselor wanted her to keep trying to do classes, job search etc. her condition has deteriorated greatly and she is pursuing SSI.
- 7059 Customer had a doctor note at the 8 month of pregnancy. Employment counselor felt she could do job search during that time so she could have a job once the baby was born. Customer chose not to job search.
- 7061 Client went in at her 8.5 mos of pregnancy. Needed cash while on maternity leave. Returned to work at the 6 weeks after delivery.
- 7062x Client has sinus problems needs surgery, gets very sick every few months. Had pneumonia for 4 months, continued with her employment plan because she knew she had to.
- 7064x Client became pregnant and a few months into the pregnancy the doctor told her that the baby is at risk because the baby's kidney's were dialated in clients womb. Client had to rest and limit her activities to prevent the situation from getting worse. Client was unable to work until after baby was born. Child was born very health.
- 7065x Client has had both physical and mental health problems that have limited her to do counseling and job searches, knowing she couldn't actually work at a job though. They didn't include in her plan to follow medical treatment even though client had major physical health problems, in fact, the month before her cash ended, she spent 3 weeks in the hospital

- 7066 client had 2 episodes of not being able to work due to health problems (car accidents and high risk pregnancy) during her 36 months. DWS adjusted her plan during those times so she'd just have to follow doctor's orders and show DWS the notes.
- 7067x Client has severe back injury. She would get cash assistance after a job ended, she'd do on and off because of her back. She's not able to work and has been applying for social security but has been denied twice. DWS had her focus on getting social security.
- 7068x Client hasn't worked in 3 years since doctors confirmed her kids disabilities and told her she should stay home with them. DWS recognized this need and worked with her during the 3 years.
- 7069x Client has a 14 month old baby when she got pregnant she didn't want it went to see social worker helped her to not hate her baby, also worked through post partum depression after the birth.
- 7070x I broke my ankle when I slipped on ice and was down for about 4 months while it healed. They had to put screws and pins in my ankle. Just got these removed last week and my ankle is nearly healed. During this time the client was only required to go to physical therapy and doctors appointments. She had doctor notes not to be on her ankle very much so she was mostly laying on the couch during this time. Now that it is better her original plan has been reinstated.
- 7071x Client was not working due to mental health and substance abuse issues. She probably would have qualified for more time but only received treatment for 8 months before dropping out. She said she wasn't ready to stop using at that time. She is now ready to quit and is compliant in her residential treatment program by her report.
- 7072 Client reported problems with anxiety and depression. She was referred to a mental health agency for treatment. She reported experiencing problems attending her therapy, she felt more anxious/depressed when she talked about her problems, so she didn't follow through. She is currently taking medication for depression and sleep issues, however, she reports feeling no change in mood. Her medical problems include carpal tunnel, arthritis, and bone pain. She reports having trouble working due to constant pain. She had surgery on her left hand and reports that it feels somewhat better, however, she does not feel this allows her to work. She is awaiting surgery on her right hand and hopes that this will reduce her pain enough to work. Even if her pain is managed, she reports that her anxiety impedes her from working without treatment. She was able to go to doctors appointments like on her plan, however job searching was difficult since pain prevents working at this point.
- 7073x Client has problems with anxiety and depression. She reports getting panic attacks and says that fear of having a panic attack prevents her from going to work. She claims her DWS worker told her she was no longer eligible for an extension due to "time limit". She felt frustrated with the system, and anxious about the process so decided to not pursue it further. She feels DWS was not supportive of her situation and didn't look beyond the surface issues.
- 7074x Client suffers from severe depression which limits her ability to work or go back to school. She would like to do treatment but her previous place of treatment kept changing counselors on her and she would have to start all over.
- 7076x Still see's counselor once a month, can call her anytime went through severe depression on medication to help her cope with it. She also has back problems and is unable to lift, carry, push, kneel, bend over, stand or sit too long. Her arms go numb frequently. She deal with chronic back pain, this intensifies her depression
- 7077 Client only had three months reported during this most recent episode of cash assistance where she wasn't able to work. However, she only received assistance for 2 months. She was not able to work due to injuries incurred from a car accident. She received some money from a settlement in connection with this accident which she claims made her ineligible for an extension at the time. Client felt that her employment counselor worked with her during this time however, felt that eligibility worker did not look at the whole picture, nor did he give her the appropriate forms so she could meet his requirements. She wondered if he had something personal against her, she went to high school with him.
- 7078x Client was living in Colorado, she was cleaning houses and was pregnant. She started having complications with the pregnancy. Her doctor wrote a note saying she couldn't work until after the baby was born. When she was able to go back to work, the position with her previous employer had been filled and she lost her job.
- 7081x Client was unable to work or even look for work after her fiancé shot and killed clients daughter. Fiancé then shot himself in the head and died. Client was extremely unstable emotionally was not able to handle her situation well. Clients employment counselor just had her attend counseling sessions.
- 7084 Client got on assistance the first time because of poor health during her second pregnancy. Client was ordered to bed rest at 4 months pregnancy and then had to recover for a few months after. Clients third pregnancy was also a high risk and had to begin bed rest at 3 months. After delivering her third child the doctor told her she needed to have surgery to remove her fallopian tubes. Client was told that her body would not be able to carry any more children. Client was able to work after recovering from surgery.

- 7087 Clients son was born with medical problems, no anus. He required some surgeries and recovery. During this time client needed to be home with him but DWS required her to job search anyway. She couldn't do both.
- 7088x Client has been in and out of an abusive relationship with her kids dad. DWS had requirements but client's partner wouldn't always let her do what DWS wanted her to do and client didn't always feel comfortable telling her employment counselor about the domestic violence.
- 7089x Client was in 2 car accidents one after the other. Severe spinal cord injury, has a doctors note that she can not work. Cash closed because she missed a meeting to bring in the current doctor note. Has an appointment to reapply.
- 7092x Client has had pancreatitis for several years. It has been real bad since 1996. She shouldn't have been working but felt she had to during the past 5 years to pay her bills. Every job she has had she gets laid off because she is sick so much. Her condition has gotten progressively worse. This has caused the depression she is dealing with now. Also she was approved for SSI and SSD but the money she gets from them is not enough either. Her stress and depression have gotten worse.
- 7093x Client was unable to work as she cared for her eight year old daughter dying of cancer. She never had an employment plan or employment counselor, her husband did. Client daughter died 4 mos ago.
- 7094x Client fell on ice and ripped the cartilage from her knee. The doctor said she should limit her activities so it could heal. DWS said I still needed to do job search if I could walk. I still have trouble with my knee.
- 7095 Client hurt her back working as a CNA. She lost her job because of the injury. The clients doctor told her she needed to take it easy and put her on light duty. She tried to job search but when she told employers she was on light duty they wouldn't hire her. After four months of searching she used her right to work and ignored her doctors orders of light duty. She now has a job but is still in pain, parts of her legs go numb at times.
- 7097 Client was unable to work for 4 months due to a broken ankle. Her worker had her job search during this time. Even though she had a doctors note saying she was unable to work. As soon as her ankle healed she got a job.
- 7098x Client got arrested 7 mos ago on drug charges. Her children were given to her sister temporarily. Client started drug treatment, mental health treatment and drug court. She is currently in substance/health treatment.
- 7099 Client became ill 2 mos before birth of last child. She was ordered to bed rest until 2 mos after delivery. Her employment plan supported the doctors orders
- 7100 Client wanted her children's issues as part of her plan but employment counselor said "no". Only things you can do. Client received 6 months counseling for domestic violence issues. During 3 of the mos she was on bed rest due to pregnancy with twins. Has spent at least 12 mos total in surgeries, counseling, therapy, speed etc for sons with severe health issues. Can not find any day care who will take children. Only worked 1 mos then day care said "we can't handle your sons health problems"
- 7101x Job search was impossible, as well as keeping in touch with employment counselor. Client stated that the rehab she was in was a type of lock down, no phone calls no leaving. Client started into drugs she feels to "numb" the domestic violence in her life. She has been clean for 18 mos. Client added that her drug use was very severe.
- 7105x Client has had severe arthritis in her ankle for several years. 2 years ago she started to get real help. She had surgery several times. The pin broke off and it had to be refused. It got so bad she finally applied for and received SSI but this was 3 months after her cash assistance closed due to lack of doctor documentation.
- 7106x client suffers from fibromyalgia and chronic fatigue. She is having difficulty finding a doctor on medicaid that knows much about fibromyalgia. She feels she might be able to work if she could find a job for just a couple hours a day that was very flexible but she hasn't had any luck with that.
- 7108 Client suffers from congestive heart failure, pulmonary hypertension and deep vein thrombosis. She is unable to work at all she suffers from pain and her physical capabilities are severely limited. Her doctors have told her she can not work. DWS only required her medical treatments during this time.
- 7109x Client was in a very bad relationship and needed some help with issues after she got out of it. Especially because it was hard for her to leave him. Client was still attached to him. It was decided she should seek counseling to deal with depression and leaving the relationship.
- 7110x Client stated she has a total of 18 mos while she was on cash when she had a doctor note and could not work. Client first had carpal tunnel surgery and recovery, then had knee surgery and physical therapy that lasted for 12 mos. Clients last pregnancy was high risk and she was on bed rest. Employment counselor adjusted the plan to reflect the doctors orders.
- 7111x Client has been in and out of counseling for depression. Clients husband was in a car accident that left him paralyzed. She seeks counseling when she feels overwhelmed. Client has a rare blood disorder, discovered 2 years ago. She has been in and out of hospital for treatment. Doctors feel they have her condition under

- control now with meds. DWS worked with her.
- 7112 Client broke her wrist and had a doctor note to not use her hand - write until it was healed. She was still told by employment counselor to job search but she couldn't fill out applications. Back injury from a fall had a doctor note for bed rest but employment counselor wouldn't change plan, said she could do job search from home calling businesses in yellow pages. Pain pills make her sleepy, couldn't call businesses. Had a doctor note for both pregnancies for bed rest, one pregnancy 4 mos the other 2 months employment counselor changed plan to respect doctors order.
- 7113x Client got an extension because she broke her tail bone and had a doctors note stating she could not work. Client also had some counseling and a note stating she was unable to work during her counseling. DWS worked with her.
- 7115x Client was hospitalized for treatment of blood clots in her lungs. She still takes medication for this condition and undergoes monthly tests to assess the problem. She was not suppose to work during this time, and her employment counselor was fairly supportive of clients limitations. (According to client's report) However, paperwork delays on the part of the worker made it so she had trouble receiving cash in the hospital. She was not able to buy the medication she needed for a time due to this delay.
- 7116x Client was on bed rest during her pregnancy for 4 months. Her employment counselor worked with her during this time and made changes to the plan to accommodate her situation.
- 7117x She was unable to work due to mental illness (bipolar disorder). She said DWS made accomodations in her employment plan to work with her. They had her mental health treatment included in her plan. She had to turn in forms from her psychiatrist stating compliance.
- 7118 Client has severe mental health problems. He was homeless for several years as he had no insurance, thus no access to medication. His ex-wife gave over custody of his kids to him a little over 3 years ago. He worked to get himself together for the kids. He began seeing a therapist and taking medication to help him stabilize. He is seeking SSI and really needs support His mental health has not changed and his physical health is deteriorating.
- 7119 The entire time the client was on assistance she was living with a partner that was physically and emotionally abusive. He controlled all her actions and forced her to go in to receive cash assistance. But did not allow her to job search. He controlled her access to transportation and the telephone. It was not until she started domestic violence group counseling that she realized she was not the crazy one and that she had a right to a better life. It took her a long time to get away.
- 7120x Client was on disability and lost it in 1997 because he forgot to send in some paperwork. He went to work for 6 months and was laid off. Client recently found out he could reapply for SSDI and is currently in the process of reapplying. Client had surgery on his hands 9 months ago.
- 7123 Client had a high risk pregnancy and was supposed to be laying down. She would go into pre-term labor very easily if she walked around too much. She couldn't make it to her life skills classes because she would go into labor by the time she got to the bus stop. Because she missed too many classes they closed her food stamps and cash assistance. After her baby was born she went back to work.
- 7125x Client's ankle was going bad and she had to have reconstructive surgery. She was put back on cash for 3 months during the recovery. Employment counselor just told her to go to her doctor's appointments and physical therapy . She did what they asked and after 3 months of recovery her cash assistance ended.
- 7126 There was a power outage. Her husband and a friend were trying to light a Coleman lantern indoors to provide light. The lantern caught on fire. She went to the door to open it so that the lantern could be taken outside. Her husband tried to throw the lantern out of the door and he hit her with the lantern which set her leg on fire. She was in the hospital for a month. She was recovering from her burns for 12 months. She had to relearn how to walk again. She had 3rd degree burns from the waist down. She required a very long recovery time.
- 7128x Client was unable to work for a year because of mental health issues (bipolar, borderline personality disorder) Client was frustrated with her employment counselor during this time because she had to go to treatment and go to job training when her mental illness made it difficult for her to remember appointments.
- 7130x Client sustained neck and back injuries in an accident. Her employment counselor worked well with her to adjust her employment plan during this time.
- 7131 Client had to not work in order to care for her daughter. She was still required to do job searches, even though she couldn't work.
- 7132 Client had surgery on her knee and was recovering for 6 months. During this time she didn't even have an employment counselor, she just filled out the paperwork that they mailed to her to prove her medical condition and this kept her cash open. A year and a half after her knee surgery she had a partial hysterectomy and was unable to work for 2 months, again no employment counselor only fill out the paperwork.
- 7133x Client was unable to work while she was in residential treatment for drug and alcohol abuse. She reports that her employment counselor was flexible and helped her get through treatment and prepare for self-

- sufficiency.
- 7134x Client has had two times of not being able to participate while receiving cash assistance, one while pregnant with high risk pregnancy and was on bed rest for 4 months. DWS worked with her and only required doctors notes to confirm her condition. The other time was when she was with her ex and he was too controlling and wouldn't let her participate. She didn't tell DWS about it so they just kept requiring her to turn in job logs.
- 7135 I worked on a fishing boat for 12 years. I injured my back in an industrial accident. I haven't worked for over 5 years. SSI kicked in 2 months ago.
- 7136 Client threatened to have an early delivery if she didn't do bed rest, with both children. 5 months for each pregnancy. DWS adjusted her plan to reflect DR's. orders.
- 7137x This woman has many health issues. She has physical disabilities which prevent her from getting around, she can walk but very slowly, she has back pain and can not be on her feet for very long. She has been diagnosed with diabetes and is learning how to control her blood sugar. Her doctor has advised her not to work. She would still be receiving assistance (cash) if her social security payments had not started.
- 7138x Client has had episodes of mental health issues over the years. She is able to work and go to school during the good periods but during the bad she goes way down and is hardly functional enough to care for her son. She is not on medication or in counseling now but feels pretty good. She wishes she could get into school and move forward as she believes this would help her from going down again with the mental health issues.
- 7139x During her time on cash assistance she had an operation on her back for a herniated disc (3 discs). She was in the hospital for 2 weeks. She then spent approximately 1.5 months recovering from the surgery.
- 7140x Client had lung problems that were worsened by her working conditions. She had to quit that job for health reasons. During this time her employment counselor changed her plan so that her only activity was bringing in doctors notes.
- 7144x Client has not be able to work due to a high risk pregnancy. Her mental health was also poor during this time because she had recently lost a child, child died. She had to send in doctors notes to the eligibility worker during this time.
- 7145x Client suffers from fibromyalgia she was diagnosed after starting with assistance. She nerve had medical treatment on plan because her plan had already been established when diagnosed. So her mental health treatment provider kept sending notes to stay on assistance even though client felt she no longer needed mental health treatment for depression
- 7147 Client has severe to critical vaginal cancer. She was diagnosed about 7 months ago. This is the second time the first time she had a hysterectomy. Client is on pain medication and struggles to manage it. Her doctor says that she could get a part time desk job but she doesn't feel that this is feasible because of the severity of her pain.
- 7148x Client was in a car accident shortly after getting on cash assistance. She suffered from a lower back injury that is still bothering her. She was diagnosed with PTSD a couple months before her cash closed. The PTSD is a result of her accident. DWS is not working with her and the PTSD she is very frustrated with.
- 7149x Client suffers from mental illness, anxiety and stress. Is still seeing therapist and going to counseling. Client applied for and is now receiving SSI unable to work because of mental disorders. DWS helped client apply for and receive SSI.
- 7151x Client has to leave early in the morning and is going to primary children's hospital two times a week for the kids. Her son has major behavior problems, has been banned from the boys club twice and goes to counseling along with the client for ADHD problems. Daughter has tracheomalasia which causes her to be developmentally delayed. She has a lot of Dr. Appointments and therapists coming to the home daily for therapy. Client says she has a DR's. note stating that because of the behavior and physical problems of her children she is unable to work.
- 7152x While on cash assistance client was diagnosed with cancer. She had to begin radiation and chemotherapy immediately, her employment counselor was very supportive. She began to help client apply for SSI so when Cash Assistance was up and she couldn't work she would have a source of income. During her chemo treatments the client was in touch with her employment counselor weekly. She also went to all her doctor's appointments. The employment counselor brought paperwork for applying for SSI to the client's home and helped her to fill it out because she was so sick. Employment counselor was also with the client when she had her first telephone interview with the SSI office.
- 7153 Client was in a car accident and had already hurt her back as a CNA. The accident only made it worse. Dr. Gave her lifting restrictions which caused her to be fired because as a CNA you have to lift people. She had to go to her doctors appointments and vocational rehabilitation during the 3 months she was completely down. She also injured her hip in the accident which still causes her pain too.
- 7156x Client had severe abuse as a child and adult. She talked about being in counseling her whole life. It was particularly bad with her ex-husband. She was suffering from major depression for about 3 years after divorcing her husband. She talked about never leaving the house for weeks. Then she and her daughter were

- in a terrible car accident in which both almost died. While it took her a long time to heal from the physical injuries she said it “woke her up” and she realized her kid’s were growing up without a mother. She began getting out more but the PTSD from the accident was getting really bad. She still has flash backs at work and this is hard. She is terrified about losing her medicaid as without meds. She does not think she would function at all.
- 7162x This client has severe breathing problems. She has asthma and emphysema and needs to constantly use an inhaler. She is unable to do any physical activity of any kind without becoming extremely winded; just walking up one flight of stairs is almost impossible. She is very young.
- 7163x Client has been in severe domestic violent relationship. She was in hiding for several of the months and when it became safe for her to be in public she had terrible PTSD which she had to work through some in counseling before she could function again.
- 7165x Client was going through counseling for clinical depression. Her mental health counselor had written her a note stating she wasn’t fit to work. Her employment counselor was helping her apply for SSI because of her son’s medical condition of spinal bifida. Client was unable to work for a year during that time she was also leaving a domestic violence situation. The only other requirement other than counseling and SSI application was cooperation with ORS.
- 7166 Client had a D&C and needed bed rest for a few weeks. A couple months later she had to have a hysterectomy and was again put on bed rest. At that time she states she did not have an employment plan, DWS waited until she could move around before setting up her employment plan.
- 7167 Client’s son has been diagnosed oppositional defiance disorder (ODD). Now he is in a contained classroom and on meds. Until he was diagnosed he was so out of control he would not be kept in school. They called 4 or 5 times a day and she would have to go in and sit with him. He is doing much better and she could work now but when he was bad it was all she dealt with day and night.
- 7172x My crones was diagnosed before I got pregnant. Then when I got pregnant, I was on bed rest. The crones disease put me at high risk during my pregnancy and I had to do bed rest for 6 months. While they were figuring out what was wrong with me, I had a dr. note saying I couldn’t work. DWS respected the note and didn’t require me to work.
- 7173x Client was on SSI when she applied for financial for her son. She could not work full time but her plan was to work with voc. Rehabilitation and RISE to find part-time work. Then her son started getting SSI so her income increased and her financial closed. DWS worked with her and her disability.
- 7174x The only time client remembers not being able to work while on AF was when she delivered her baby. Client said DWS were great. They had everything set up for her and even called her at the hospital to see how she was doing.
- 7175x Client took 3 months off work for a hysterectomy. She had a doctor’s note and DWS supported her until she went back to work.
- 7176 I was in a car accident and hurt my neck. I needed therapy for 6 months my employment counselor felt I could work during that time. We found out our apartment was full of mold, we all inhaled the spores. We are still sick. My counselor still wanted me to work. My daughters got in a car accident, they are in physical therapy. Their doctor says I need to be home when they are but DWS says I can work when they are in school.
- 7178 Client had an untreated break in her foot that caused her to be unable to walk for a month until she was finally able to get treatment for it. Client has no employment counselor or plan, so nothing changed as far as her DWS requirements during this time.
- 7183x The client is in very poor health. She was in the hospital for 3 months for cellulitis in her foot. She almost lost a toe due to this illness. She has worked with physical therapists and a home health care worker to regain her mobility. She currently cannot stand for long periods of time. While she was in the hospital she was unable to meet with her employment counselor. She had arranged with her sister to follow up with the employment counselor but that didn’t work out. The employment counselor would not see the sister. The client was cut off due to non-participation. The client’s 8 year old needs constant care and the client does not feel that the child’s father can be trusted with the child care and home schooling. He has major mental health problems.
- 7184x The client had a medical extension due to her pregnancy. She was having premature labor and her doctor required her to be on bed rest for the duration of the pregnancy. She was on bed rest for five months.
- 7185 The client felt that she couldn’t possibly work while she was trying to deal with all of the therapy for herself and her children. She stayed at the YWCA for a while, she had all she could do with trying to keep her family together and get all of them to the counseling they needed plus finish up her GED. She felt that there was no way she could have been looking for work or getting the job skills training she really feels she needs to get a better job.
- 7188x Client was unable to work due to complications from degenerative disk disorder. Client feels like her employment counselor didn’t work with her during this time; however, her employment plan was changed

- to activities client could accomplish.
- 7189x Client has been in an abusive relationship for years. She thought things would get better if they got married 10 months ago, they didn't. He is currently in prison, but is getting out soon. Client is also severely bipolar. She had a massive nervous break down 3 or 4 months ago and was hospitalized.
- 7193 Client has many health problems. She has been diagnosed with fibromyalgia, irritable bowel syndrome, carpal tunnel and other small things. She keeps getting her medicaid cancelled because of problems with ORS and can't follow through with her doctor appointments or medication.
- 7194x Client suffered from severe depression and anxiety. She was able to get into counseling and is doing much better. DWS was great, her counselor and job coach would help her with her job search by driving her places and keeping her well informed
- 7195x Client was unable to work due to surgeries for degenerative disk disease. Her employment counselor worked with her during this time and changed her plan to accommodate client's needs.
- 7196x Client suffers from depression, she has been in and out of treatment. Employment counselor worked with her to make best possible employment plan so that she could accomplish it.
- 7197x Client had a high risk pregnancy and had to stay in bed until after she had the baby. Her GED program worked with her so that she could still keep working on it.
- 7198 Client had sinus surgery and then got the flu while trying to recover. Made recovery take longer than originally planned. She was supposed to stay in bed but her counselor told her she needed to go to job search.
- 7201x Client's last two pregnancies were high risk and she had a doctor's note for bed rest. DWS supported the doctor's note and told her to follow doctor's orders. Client wanted DWS workshops on her plan and went to them when she felt she could.
- 7205x Client had already met the time limit when she got put into a drug rehab program. So she was able to get an extension for the seven months she lived in the program. As soon as she was released she lost her assistance.
- 7206x High risk pregnancy, the client found out the first month and couldn't work for the following months, she was on bed rest. The client lived in another state and DWS did not require a plan while she was on bed rest in that state.
- 7207x Client was diagnosed with depression and was getting treatment during that time. She stated that she was still able to complete the necessary job search with the help of her cousin.
- 7209 Client was unable to work for six months because of back problems. Her employment plan was not altered during this time. Client says that she was not able to complete all that was on her plan because she did not have child care assistance.
- 7211 Client was unable to work for one month because she was on bed rest for her pregnancy. She says her employment counselor changed her plan so she could be compliant with DWS while ill.
- 7212x Client was in intensive outpatient drug treatment and said that his employment counselor was very flexible and changed the plan to match his situation.
- 7213x Client has cervical cancer, she went to a doctor for a hysterectomy and found out she was pregnant. High risk pregnancy for seven months during this time she moved from California to Utah. She was about three months along with pregnancy when she got here. She lost the baby at six months about the time they cut her off. She had created her employment plan with her employment counselor but couldn't really do anything because of her high risk pregnancy and then they cut her off financially very fast.
- 7217 Client had surgeries for multiple health conditions while on assistance. Her employment counselor worked with her limitations; however, she feels she was unprepared for work at the end of her 36 months. She had little training or preparation during her time on assistance.
- 7220x Client suffers from mental health illness and had a high risk pregnancy. Her baby was born premature. Her employment counselor asked that she get a paternity test but her boyfriend refused because he was worried about losing his possessions to pay child support. Client didn't complete her therapy wither because of depression and continued abuse.
- 7221x Client has many health problems with her pancreas and has had two surgeries already. Her son has behavior problems and she struggles with depression. Her employment counselor arranged for family counseling and individual for the client. She was required to go to counseling, her doctor's appointments, and keep in touch with her employment counselor. She was unable to work for 24 months of the last 36 but they weren't all consecutive.
- 7224 The client had a cyst the size of a grapefruit removed in two separate surgeries. She needed recovery time and reports being down for two full months. She reports being asked to do job search the second month, but was unable to do so due to recovering.
- 7225 The client had a very short period of being unable to work due to back problems. It was only about six weeks. She was very grateful that she was allowed to do her job search over the phone. This made it possible for her to recover while still participating.

- 7227x Client has severe depression and was recently diagnosed with aspburgers. Before these things were diagnosed she couldn't work or really function much at all. She was also in a violent relationship and got no support for her issues.
- 7228x Client has hepatitis c and was having chemo on her liver. She has had medical problems over the course of the years and has gone on and off s needed for these issues. She always works in between times and does not like being at home. The lack of medicaid now is putting her at serious risk with the cervical cancer potentially spreading.
- 7229x For four years the client's husband kept her almost a prisoner. He wouldn't let her go out in public or to meetings by herself. He would fill out her job logs with false information and he was abusive. It took her a year to recover enough mentally to be functional. She felt very caught when on assistance and was not being able to do what she needed to do. The employment counselor did not understand post traumatic stress disorder or her needs from severe asthma, which put her in the ICU for three weeks. She missed out on all her months due to these issues.
- 7230x Client was in a residential facility for drug and alcohol treatment. The facility required everyone to apply for cash as soon as they get in. She was able to get an extension while completing treatment.
- 7231x Client was in a very abusive situation. Her husband was very abusive. She spent a few years trying to get out of the relationship and back to a functional level. DWS helped her get the time she needed to get back to a stable frame of mind and back to work.
- 7232x Client spoke about severely injuring her hand while at work, so much that she was not capable of using it for nine months and then went through months of physical therapy. She also had various other physical problems which kept her from functioning normally. She had a thyroid problems that took along time to be correctly diagnosed, she had no energy and was extremely tired most of the time. She also had an undiagnosed problem with her gull bladder and eventually that was removed. She has also had a hysterectomy. She was really in bad shape while on assistance.
- 7234x Client has a 14 year old autistic son, he also has traumatic brain injury due to complications at birth. His doctor has said that she needs to take him to school and pick him up. He goes to school for a few hours every day. Client has also had two back surgeries with the last few months. The most recent being about one month ago. Client felt DWS worked with her for a long time and was very grateful.
- 7236 Client was in intensive outpatient drug treatment and had heart problems after that. DWS worked with her to meet her needs; however, she wasn't able to get the training she wanted during her time on assistance because of these issues.
- 7237x Client was suffering from severe shoulder pain, they found extensive nerve damage and doctor said no working for several months. She also is very sick a lot because of immune deficiency. Still met with employment counselor monthly at this time.
- 7238 Even though I was not suppose to work during this time I was still pressured to find a job. Client could only find jobs requiring physical labor and so she didn't work (couldn't because of back pain) but she continued to do job search. She was afraid if she didn't her benefits would be cut off.
- 7239 Client let her diabetes get out of control, her blood sugar was over 600 and the doctor ordered her to not work until she as able to get stabilized. This took about six months. She had to go to the diabetes clinic for training.
- 7241x Client had to fight the system for years while sick to be able to have something where she could be self sufficient.
- 7242 Client had knee surgery, she said it was pretty basic. She was able to recover just fine from it. DWS worked with her until her doctor released her.
- 7243 Client has a condition in which water goes to her brain. She has to get regular spinal taps and is in and out of the hospital. She also get frequent migraines due to this and has not been able to hold down a job. DWS has a hard time understanding her difficulties.
- 7244x Client had a high risk pregnancy during which time she couldn't work. She also had to have a ceasection and needed some recovery time. DWS let her do what she needed to do during the pregnancy. But afterwards she gave the baby up for adoption and DWS has not been very understanding about how that has affected her emotionally.
- 7245x Client suffers from panic attacks and has a hard time being around people and in the public. Along with the panic attacks she has anxiety and depression. She has been working with a therapist on relaxation techniques to help with her panic attacks. Currently she is in school which she said also helps with her mental health. DWS was not helpful, even though she has two panic attacks at their office. She felt like she got the run around a lot.
- 7249 I was trying to not work as long as I could. I needed the time to recover mentally. I had a break down from working so hard. I was afraid if I did the high stress thing again I would have another break down.
- 7252 Client has several mental health problems. She is bipolar, has anxiety, dependent personality disorder and dysthymia. Client also suffers from arthritis in her back. Because of these conditions she was unable to

- work for three years. During that time she went to mental health treatment, which she is still going to, and she took her medications. She was required to call her employment counselor two times a month during this time for follow up.
- 7254x Client had a hysterectomy and was given recovery time during which she had to go to her doctor's appointments. She also suffers from interstitial cystitis which is a form of depression caused by chemical imbalances in the brain. She couldn't work until she was stabilized on medication. She had to report in with her employment counselor that she was doing what was required.
- 7255 Client had really bad carpal tunnel and couldn't hold anything in her hand. Her employment counselor didn't change her plan and still expected her to job search and find a job that she didn't have to use her hands with.
- 7257x Client has several mental illnesses; bipolar with mania, schizoaffective, psychosis, multiple personality disorder, and post traumatic stress disorder. They made her work at the food bank for just over two months but she went into a depression because of it and couldn't go back. She was required to go to counseling during this time and take her medications, which she hates because they make her gain weight.
- 7266x Client has had two surgeries on his right knee and one surgery on his left knee. They think he will need another on his left knee. He has 3 to 4 months of rehab after each surgery. DWS worked with him at first, then they really started to get on him about job search, which was hard because he was not fully recovered yet.
- 7268 Client has severe anxiety and had a break down 12 years ago. She feels that way again and tried to explain it to her worker but understands that she was supposed to work 30 hours a week while in counseling. She has had extensive counseling and is on several medications at this point for mental health issues. The problems continue but she is not able to deal with it all right now and hasn't been very functional for the past few months.
- 7269x They still cut me off, even though I was completing my activities, I was going to appeal but was tired of dealing with them. Counselor and welfare joined forces and focused only on my participation. When client went to counseling the counselor stopped paying attention to the issues of the past but would challenge her on DWS issues. She was confused because it was not a DWS counselor but someone from a different agency.
- 7271x The client has an intensive sexual, physical, and emotional abuse history. She was in two abusive marriages. She has been in counseling but her issues are deep and long term. She was unable to do activities that made her leave her kids. This was okay when she was on bed rest before and after her latest was born but the counseling was ongoing. Right now she does child care in her home. She wants to get over the mental behaviors but will not leave her two year old alone with anyone until he is five or six. He must be able to report if anyone abuses him. She also doesn't feel she could survive if she was separated from her kids. This severely limits her movements and activities.
- 7272 The client was left with his infant son. He lived in a rural area and could not find anyone to take him until he was one year old. As soon as he was one he went into child care and there was no more need for the cash assistance.
- 7273 The client and her husband split up because he couldn't find a job here and wanted to move to the city. She wanted to live close to her parents. He left and she became despondent and hardly functioned for a year. She received some counseling and it got better and now she is in school and doing pretty well. She did close food stamps because she is getting an associates degree and is not "participating" for food stamps.
- 7275x Client was shot nine months ago and has major medical problems since. She has only one lung, heart problems, and her left side goes numb frequently. She was only required to go to doctor's appointments and then gradually begin volunteering as much as her health would permit. She was continually in touch with her employment counselor throughout her recovery.
- 7276 Client was pregnant and having pre-term labor. Doctor told her no more working. She had to go to her appointments with her doctor and keep in touch with her employment counselor.

PAUSE THE CLOCK QUESTIONS - NON-PARTICIPATION

What was the issue that was preventing you from working?

2a. Physical/mental health/substance abuse treatment: Unable to work due to a physical, mental, and/or substance abuse health problem. (Doctor's note)

Pregnancy-related: 9

Physical health: 16

Mental health: 5

Substance abuse related: 1

- 9310 13+ surgeries in two years.
- 9312 Had Dr. notes
- 9315 Surgery on knee
- 9316 Shoulder surgery
- 9317 Substance abuse treatment
- 9323 Bed rest during pregnancy, home with IV's
- 9326 Pregnant! Got sick, had gall bladder removed.
- 9327 Drs. note (didn't say what it was)
- 9329 Wrist problems, broke it, in cast for 2+ months.
- 9331 Had c-section and couldn't work for four months, difficult recovery.
- 9334 Last 3 months of high risk pregnancy
- 9336 I had notes from Dr. Psychiatrist and counselor saying I couldn't work due to agoraphobia and chronic panic attacks.
- 9339 Degenerative disc disease in back-disc fusion surgery in 2001 therapy for 12 months, bulging disc
- 9341 High risk pregnancy, C-section
- 9342 MS treatments.
- 9348 Premature labor-and in total bed rest 4 months
- 9349 Replacement of cartilage and ACL in knee
- 9352 Client was having severe mental health problems stemming from relationship with partner. Depression. PTSD and Bi-Polar - client was mentally unstable.9355
- 9361 I have a congenital back defect. I have pulmonary edema, partly because I can't get out and exercise. Had right knee replaced.
- 9363 Elbow surgery, 2 mos. Knee surgery 2 mos.
- 9365 Had surgery for cervical cancer 4 times
- 9368 Car accident injured back. In therapy and still not able to work.
- 9369 Neck injury. Affects my hand, memory etc.
- 9373 Dr. orders to get blood pressure lowered. No working.
- 9374 Therapist said she was bipolar and couldn't work, she was in therapy
- 9375 Two pregnancies
- 9377 Degenerative disk disease, depression
- 9379 C-section, hard delivery. Dr. Had a letter stating no work for 2 months after c-section
- 9383 C-section , all deliveries are difficult(three pregnancies). Back cyst, back surgery
- 9387 Pneumonia/Bronchitis at same time
- 9394 Hysterectomy, 2 months for surgery and recovery
- 9399 Severe depression

2b. Domestic Violence: Issues or concerns that prevent working (Police report)

9312 Boyfriend abusive, unable to do employment plan for 2 months

9326 Ex-boyfriend. Released from jail, harassment

2c. Medically Needy Dependent: Required in home to meet medical needs of a dependent (Doctor's note)

9322 Son was at PCMC-was premature and had underdeveloped organ

9351 My youngest child was always sick with strep throat, tonsilitis, infection in ears, etc.

9395 Child had RSV, asthma, sick all the time. Client had to give him breathing treatments regularly

9398 Youngest has kidney disease and has been on chemo therapy

2d. Other issues:

9346 Court ordered, I was court ordered to be at home

4. What activities were on your employment plan during this time?

Job search: 5

- 9310 Workshop. Job search. Attend to medical issues.
- 9311 Follow up with doctor's orders.
- 9312 See counselor, get daycare during therapy, see my employment counselor
- 9315 Individual counseling, school classes, group AA therapy.
- 9316 Career searching on the computer, (highest growing jobs, good jobs to get....etc)
- 9317 DWS classes, employment
- 9323 Medical treatment, keep EC updated on situation
- 9326 Follow Dr's orders, job search, job logs
- 9331 Just to look for work, I didn't tell them I couldn't work, I'm hard headed
- 9334 Workshops only as that was all she could do
- 9336 Mental health services internship (last 2 months)
- 9341 Do what Dr. Said. Take classes, cooperate with ORS
- 9342 Same stuff, job search, see Dr., turn in logs.
- 9348 Care for medical needs
- 9349 "none-but she acted mad because she couldn't cut me off-she tried to tell me that I could work part time"
- 9352 job search, workshops, schooling for client's GED, and counseling/treatment
- 9355 job search and mental health counseling/ treatment.
- 9361 Physical therapy and swimming three times a week, mental health therapy, Dr. almost daily, teach workshops in basement of DWS.
- 9363 Job search, job search workshops, medical treatment, meet with employment counselor, do skills testing
- 9365 Schooling
- 9368 Follow doctor orders. Go to therapy. Attend workshops.
- 9369 Go to doctor. Follow doctor orders. Apply for SSI
- 9373 Job search at DWS on the computers
- 9374 It was before employment plans (she couldn't remember anything)
- 9375 Workshops, job search for job for after baby born
- 9377 On the job training , school, counseling, taking medications
- 9379 The same, he didn't change them. Job search 35 hours, GED 15 hours, physical therapy 1 time a week, Find child care 2 times a week.
- 9383 Follow Dr. Orders. Lem employment counselor know when I could return to work.
- 9387 I didn't know what was on my plan because I was so sick I just told them I couldn't do nothing. I was sick, sick and I couldn't even talk to them.
- 9394 Get Dr's signature about surgery
- 9395 Job search, workshops, special child care search-for children who are sick
- 9398 nothing
- 9399 Mental health counseling

5. Were you able to complete these activities?

If no, please explain:

- 9310 It was way too much to do - I couldn't work while having surgeries.
- 9317 I was using and didn't care about my plan. My employment counselor didn't know, I didn't tell her I was using.
- 9322 I was up at PCMC all the time, until 11pm, then I'd go home.
- 9326 I was afraid of my ex, I didn't want to leave the house
- 9327 I was able to "fake" job search the best I could, but it still wasn't good enough
- 9329 I had just gotten my cast taken off
- 9331 My health got in the way
- 9336 Could not do internship due to agoraphobia
- 9339 "I was flat on my back for 6 weeks, with a Drs note they didn't take. I was in therapy for 12 months and

- could not work.”
- 9341 I didn't give ORS all the stuff they wanted. I felt I gave them everything I knew about my old boyfriend.
- 9342 Too ill to do the job search. My treatments make me ill. I go in every 3 months for IV/steroids and I'm down for about 1 week
- 9346 No time given, court order
- 9351 My daughter was sick and I couldn't leave her to go search for a job.
- 9352 Client was not functioning well. Client reports staying isolated in her dark basement for months and could not get herself to leave. Client had a mental breakdown.
- 9355 Client could not consistently do job search- sometimes she just couldn't get up in the morning because of her mental state.
- 9361 “When you feel like crap you really don't want to deal with people. The elevator to the basement was being remodeled and I can hardly get around.
- 9363 Incapacitated from surgery
- 9368 I couldn't sit in the workshops. It was very hard on my back. I tried, but it was just too painful.
- 9375 Dr. Said not to do these things
- 9377 Due to physical and emotional health and circumstances of family (ill father), living with parents, training was a half hour away and he'd only be able to be there 4 hrs a week and it was unpaid so gas si too much plus it's client's mom's vehicle.
- 9379 I was still recovering from my C section. Dr. Hadn't released me yet.
- 9387 I was so sick, I couldn't even talk to my employment counselor, that is why I didn't know what she had on my plan and I didn't do anything
- 9395 Needed to be with son, son would get very sick frequently

6. Other information (write-up):

- 9312 Client in abusive relationship, unable to work on plan for 2 months until she explained situation to employment counselor and moved out on own. Employment Counselor told her to get counseling and child care, closed NP because she was unable to keep child care for her counseling.
- 9316 EC was very cooperative when I couldn't work, she let me do computer searches because she knew my surgery was coming up.
- 9317 Using drugs. If they had given you an option of pausing clock for treatment? I may have considered it.
- 9322 Client's son was in ICU for 1 month then stayed in hospital for 2 months. She was always up at the hospital with him
- 9323 Had cancer in cervix and 2 STD's contributed to complications, doctors suggested an abortion, thought baby would be handicapped but child is very healthy, bedrest 4 months with IV's
- 9326 When her boyfriend was released from jail she was afraid to leave her house, so she didn't do any job searches during those 2 months.
- 9329 Client broke her wrist and was in a cast for 2 months.
- 9331 The client had a difficult c-section and couldn't move well for about 4 months, she was embarrassed to tell her worker so just tried to go along with the plan the best she could, which wasn't very well. She was suppose to job search but knew she couldn't work.
- 9334 Client had a high risk pregnancy and was on very limited activity, she went to the workshops when she felt able having this option during the time was helpful.
- 9348 Client went into premature labor. She was working at the time but had to quit and was on complete bed rest for the final 4 months.
- 9349 “They accused me of altering the Dr's note and they called the Dr who confirmed the note”
- 9351 My daughter became very ill and I was unable to leave her for job search until she could have her surgery.
- 9352 Client was dealing with severe domestic violence and emotional abuse. Client's partner was very controlling. Client stopped taking care of herself and lost her ability to make and keep appointments. Client felt there was no reason to get counseling when the main issue/problem was still living with her (her partner). Client's partner began harassing her about three months before her cash closed and he threatened to kill himself. Partner killed himself a few days later and client's guilt threw her deeper into her depression.
- 9355 Client's mental health was, and still is, unstable enough that it has a negative effect on her ability to function day to day. Client's separation and marital problems increase the difficulty of the situation.
- 9361 “Medicaid won't pay for Vioxx, which helps a lot. Now, my Dr. Gives me samples. I understand the funds are being syphoned to the CHIP program. Which doesn't leave enough for what's needed for people like me, ie, no dental coverage at all.” Client appeared to have multiple physical and mental health issues. He believed that he would have been treated differently if he were female.

- 9363 Employment counselor let her off right after surgery but didn't change plan. The client reports the plan never changed throughout the time when she had surgery the employment counselor just didn't enforce the job search part but it was always there. This created a lot of stress and uncertainty for the client. It was used against her later to say she wasn't participating.
- 9365 Diagnosed with cancer when pregnant. Fought to keep son, not abort him. Had to have four surgeries and still had complications.
- 9368 Client got in a car accident and injured her back/ On her plan they put - attend workshops. Client really felt she could do this but when she started the classes, it hurt her back to sit so she stopped going.
- 9373 Cr. Didn't want her to do any unnecessary work. Dr. Wanted her to rest, Client and employment counselor came up with the plan for her to come to office and do job search on computer. This was not too stressful for her.
- 9374 Client has had several mental health and serious drug addiction. She had a break down and was getting counseling and meds. for several months before she could function again.
- 9375 I pass out too easily. Client reports that activities on plan didn't change when she had Dr.'s note which stated she should not work due to high risk pregnancy. The client says she could not do the workshops or job search they wanted her to do as she passes out too easily and can't walk and be on her feet that much.
- 9377 Client had injury at job he'd had for 15 years then found out he had degenerative disc in his back.; He moved in with his elderly parents to help them while his father died of renal failure. He was required to go to a work site one half hour away and to go to school. The only vehicle he had access to was his mother's not so reliable van. His father killed himself during this time and client realized he was emotionally not well as well as his poor physical health. It was too much for him to do and he doesn't feel like his employment counselor really worked with him.
- 9379 Client had a difficult delivery and had a Dr.'s note to not work for 2 months, employment counselor said: "I won't lose my job because of you. I've put my job on the line to help you out. I won't accept your Dr. Note. When did you stop bleeding?" "If you are not bleeding you can go to work." Client was tired of the hassles from employment counselor. When she got child support she let her cash close on purpose.
- 9383 Client stated all 3 deliveries/pregnancy are difficult. She was unable to work at least 1 month before birth and 2 months after. Client stated her children were large at birth and she required additional "reconstructive surgeries. Client had a cyst removed from her tail-bone, said it was genetic. Recovery about 4-5 months.
- 9387 They wanted to put me in the hospital, I refused , I didn't want to leave my children. My daughter would call my employment counselor for me and tell them I was sick.
- 9394 Client had surgery (hysterectomy) and was unable to work for 2 months to recover.
- 9395 Child had respiratory problems since birth. When client and husband separated she needed assistance, still needed to be with son.
- 9398 Taking him to his appointments for blood work, etc. Makes it difficult to keep a job. During that 3 months he required more medical attention than now.
- 9399 Client had been in a violent relationship and was then in counseling for depression